

Meet the world's
great resorts
at Australia's #1
international
ski travel shows,
free entry!



WIN
GREAT
PRIZES

USA

Aspen, Beaver Creek, Breckenridge, Deer Valley, Heavenly Valley, Jackson Hole, Keystone, Mammoth, North Lake Tahoe, Park City, Snowmass, South Lake Tahoe, Steamboat, Sun Valley, Telluride, The Canyons, Vail and Winter Park.

Canada

Big White, Silver Star, Sun Peaks, Whistler Blackcomb* and CMH Heli skiing.

Japan

Asahidake, Furano, Kamui, Niseko, Hakuba, Shiga Kogen, Nozawa Onsen, Myoka Kogen, Naeba and Tomamu.

Argentina/Chile*

Ski Argentina.com representing Bariloche, Portillo, Villa La Angostura, Valle Nevado and Termas De Chillan.

Steins World Ski Tours, Yes Improvements, Carrera, Head Skis, Skiers Edge Fitness systems and Club Med.

*SYDNEY AND MELBOURNE

3 expos only

Awesome prizes from the ski resorts and great Expo Deals which can be booked at the show.

Melbourne Thursday May 27 – 5pm to 9pm

The Melbourne Exhibition Centre – Southbank

Brisbane Saturday May 29 – 10am to 3pm

Brisbane Exhibition Centre – Southbank

Sydney Sunday May 30 – 11am to 4pm

Australian Maritime Museum – Darling Harbour

NEW this year in Sydney - Resort Movies in the Museum Theatre free. See www.travelplan.com.au/ski_expo.html for resort viewing times.

**FANTASTIC RESORTS
GREAT PRIZES &
GREAT EXPO DEALS**

**INTERNATIONAL
SKI travel
EXPO**

Everyone is welcome, but please RSVP by calling **1300 754 754**, email at skexpo@travelplan.com.au or register online at www.travelplan.com.au

GENERAL INFORMATION AND BOOKING CONDITIONS

Please read carefully and ensure that you understand and accept the conditions and information outlined.

Currency Adjustment Policy All Travelplan prices, denominated in AUD, are subject to variation due to volatility in foreign exchange rates. Any variation to listed prices will be based on the rates available to Travelplan at the time the deposit is paid by the client and again on payment of the final balance. Our exchange rate at date of deposit is only taken into account, for amount of deposit paid to overseas supplier. Travelplan may take out foreign exchange contracts to protect the client and Travelplan from excessive adverse movements in AUD exchange rates. For this reason, the foreign exchange rate applied to client payments may differ from the current market rate. To facilitate the effective and efficient management of foreign exchange risk we have engaged the services of foreign exchange consultants to advise on timing and product suitability. At any time clients can lock in the current package cost by paying the balance amount in full, based on Travelplan exchange rate at that time.

Reservations A Booking Form must be received by Travelplan at time of deposit to proceed with booking. Non-refundable ground package deposit of \$500 per week per person. Balance of payment due eight weeks prior to departure or according to airfare rules. Higher deposits up to 50% are sometimes required by hotels and apartments, and Christmas bookings generally have to be finalised by October.

Responsibility Travelplan Australia Pty Ltd acts as a booking agent only for the persons, or organisations providing or offering the means of travel, accommodation, ski lifts or services detailed and as such cannot be held responsible for any injury, loss,

accident, delay or any other irregularity outside of our control. The issuance and acceptance of any receipt, voucher, coupon, exchange order, air ticket or itinerary shall be deemed as consent by the client to the above conditions.

Baggage Allowance We recommend prior to departure, you check exact baggage restrictions with the airlines on your itinerary. The following information is given as a guide, but is subject to change. Domestic flights often do not include free checked luggage, particularly in the United States. Airlines may waive baggage charges on domestic flights if you are connecting to/from an international flight, or upon presentation of your international ticket at the check-in counter. If more than one airline is providing the transportation for journey, each airline may apply different rules on both checked and carry-on luggage. If you are travelling on Air Canada with ski equipment, which comprises a ski bag and a boot bag, you must pre-register your details to avoid an excess baggage fee upon check-in. Phone Air Canada: 1300 655 767.

Generally speaking, for flights to North America, two suitcases are allowed with a combined total dimension of 106" (269cm) with no one suitcase exceeding 62" (157cm), with max 23kg for Economy Class or 32kg for Business/First Class per piece. V Australia limits Economy Class to 32kg in total. One set of ski equipment counts as one piece of baggage. For flights elsewhere free baggage allowance is generally 20kg total for Economy Class, 30kg for Business Class and 40kg for First Class. Maximum 1 piece per person carry on luggage. All carry on luggage must comply to size restrictions enforced by the airlines and each piece must not weigh more than 7kg.

Passport and Visa A passport is required for overseas travel,

with a validity of six months after your return date. For some countries a consular visa or travel authorisation is also required. We will assist in obtaining necessary travel documents and advise on health regulations. However, the possession of such documents is solely the passenger's responsibility.

All eligible travellers to the United States (including those in transit) who wish to travel under the Visa Waiver Program must now apply for authorisation using the Electronic System for Travel Authorisation website, visit <https://esta.cbp.dhs.gov>. As part of the Secure Flight program, your passport information must also be entered into your flight bookings, please provide details on your Booking Form.

Cancellation Airfares are subject to up to 100% cancellation fee once tickets are issued. Please reconfirm airfare conditions with Travelplan. A cancellation service fee up to \$100 per person may be charged for a booking cancelled more than 60 days prior to scheduled departure date. This fee will increase to up to \$300 per person for bookings cancelled from 60 to 45 days prior to scheduled departure date. This fee does not include cancellation charges by accommodation and/or other principals. Ski hotels have very stringent cancellation policies particularly in the United States. Generally if a cancellation is received inside 45 days prior to departure you will lose all monies paid.

Prices All prices shown in Travelplan's brochure are based on airfares and projected currency exchange rates at 10 March 2010 and are subject to change without notice for any reason whatsoever. Prices do not include local, airline, customs or departure taxes, insurance, gratuities or any other costs not detailed in final invoices or itinerary. Additional costs caused by

weather, failure of transportation services or other circumstances beyond our or our principals control are not included or recoverable.

Airlines All tour arrangements are performed under the exclusive responsibility of different contractors. Airlines, therefore, act only as agents for the contractors providing the various services herein and do not accept any liability in connection with such services or for any loss, injury or damage to or in respect of any person or property. Airlines will only be responsible for air carriage performed by them. Such air carriage will be subject to the provisions referred to in the conditions of contract contained in the passenger ticket. Qantas Airways Limited (Incorporated in Queensland), United Airlines, Air Canada, Emirates, Japan Airlines, Cathay Pacific, Delta Airlines and V Australia do not by virtue of their endorsement of Travelplan's brochure represent themselves either as contracting with any purchaser of a holiday from Travelplan or as having any other legal relationship with any such purchase.

Service Fees Due to the continued change in the way the industry is run and remuneration paid, it has become necessary to implement a series of service fees. A charge up to \$50 may apply for each and every amendment after booking instructions have been received. This charge is in addition to any cancellation fees that may apply. Other service fees are enforceable, please refer to the list of service fees.

Travel Insurance All passengers must travel with adequate insurance cover. A comprehensive policy should be taken out at the time of booking. Travelplan Ski or your travel agent can arrange this cover on your behalf.

Validity The tours in this brochure are valid from 1 May 2010 to 30 April 2011 unless superseded.

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