



Media Release

19 January 2010

Announcement Regarding the Confirmation of Financial Assistance through ETIC (Enterprise Turnaround Committee Initiative corporation) and the Commencement of Corporate Restructuring Procedures

To all JAL customers: Please be reassured that it is business as usual for the whole JAL group.

Regarding the restructuring of the JAL group, we realise that this may have caused alarm and concern amongst our customers and for this we apologise. As has now already been reported Japan Airlines Corporation, JALI (Japan Airlines International Co., Ltd) and JAL Capital Co., Ltd can confirm that they will be receiving support funds from ETIC. In order to conduct a thorough and speedy corporate restructuring the Tokyo district court has decided to commence corporate reorganisation. Under such proceedings the necessary funds to continue operations are guaranteed, and furthermore with a view to continuing business all owing debt and passenger mileage points are guaranteed. Therefore there is no cause for concern, passengers can continue to fly with JAL with the utmost confidence they always have.

- **All reservations with JAL group flights will operate as per normal and new bookings can be made usual.**

The JAL group will continue to operate its flights with its continued focus on operating a safe, reliable, quality service. Passengers can use the tickets they presently hold and bookings they presently have will operate as per normal. Furthermore as it is business as usual, naturally we are taking new bookings. JAL code share flights and bookings made with JAL for connecting flights with other carriers will be operating as normal.

- **JAL Mileage Bank services will continue to operate as normal.**

Passengers JAL mileage points are guaranteed and furthermore passengers will be able to accumulate mileage in the regular manner. In addition the miles you currently have accumulated can be exchanged for awards and awards you currently have can be used in the usual manner. All JAL mileage bank and JAL card members can continue to use JAL mileage bank services in the usual manner.

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